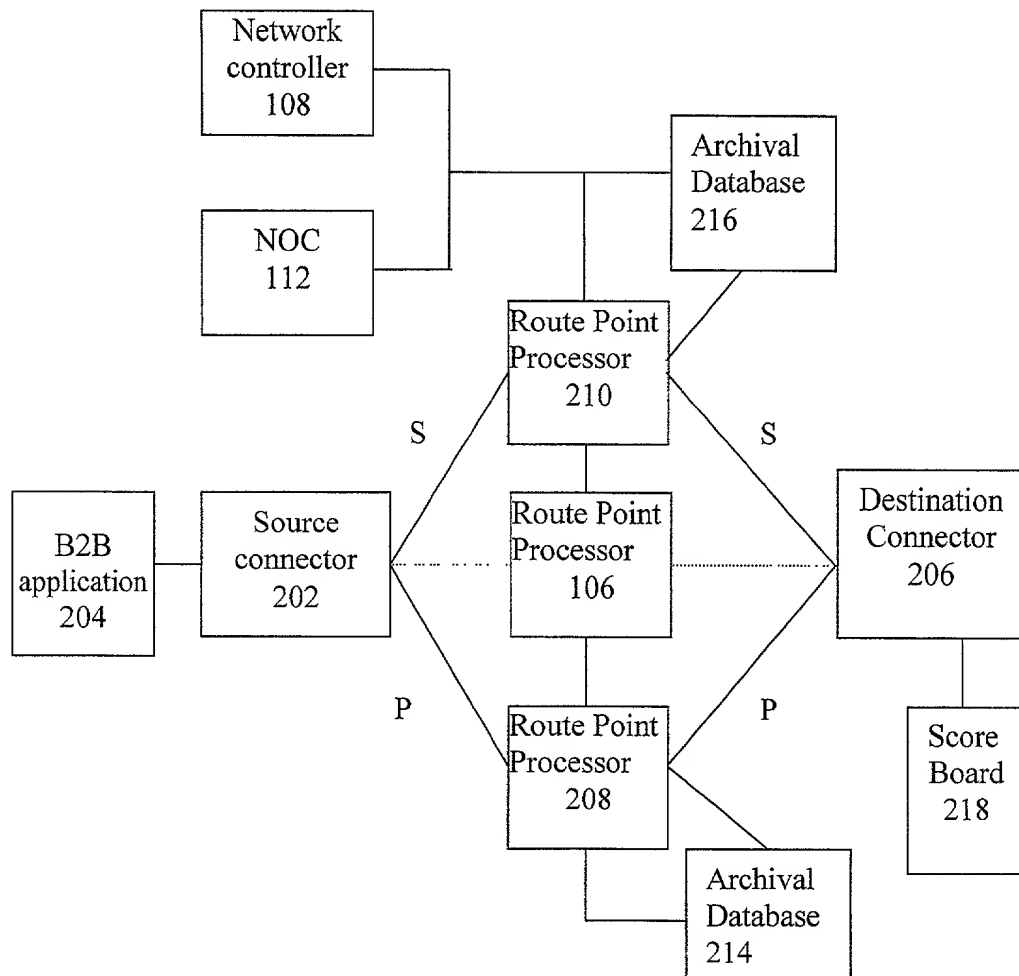


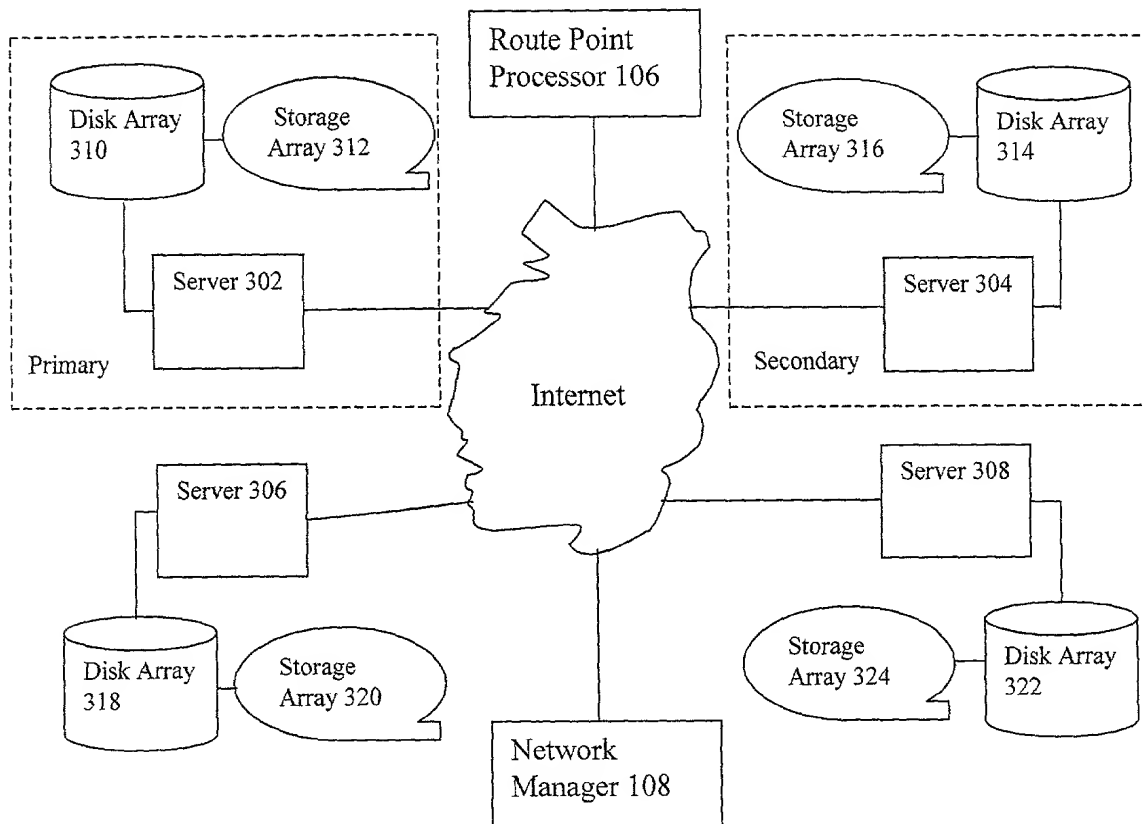
**Fig. 1**

P1 402	P2 404	P3 406	P4 408	P5 410	P6 412	P7 414	P8 416
-----------	-----------	-----------	-----------	-----------	-----------	-----------	-----------

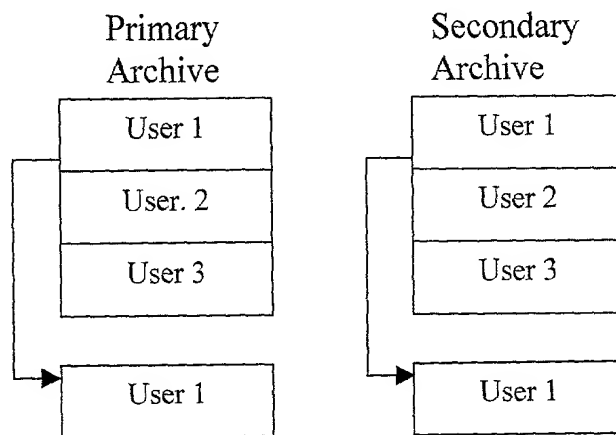
**Fig. 4**



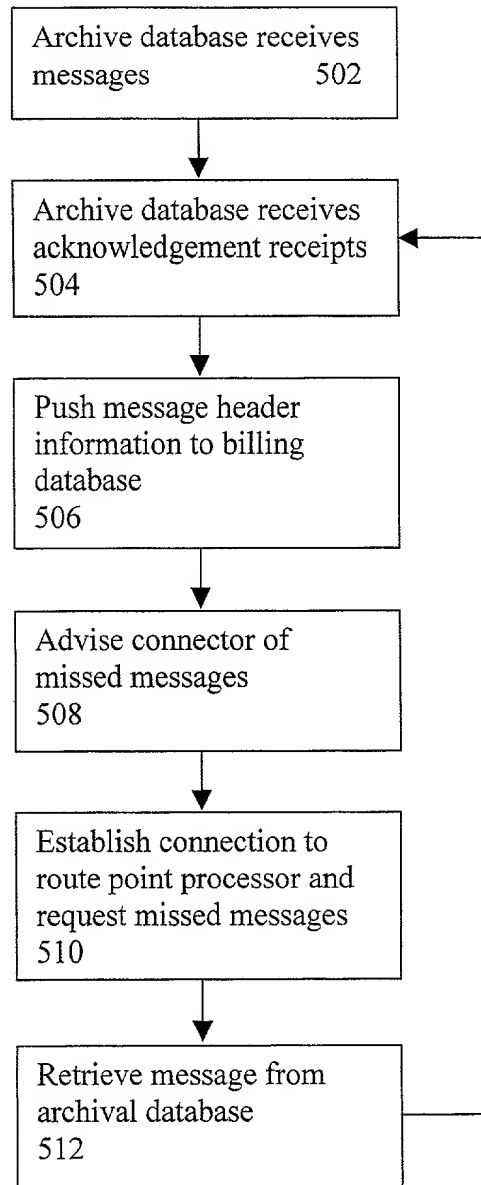
**Fig. 2**



**Fig. 3**



**Fig. 7**



**Fig. 5**



Message Seq. No. 1  
Message Seq. No. 2  
Message Seq. No. 3  
Message Seq. No. 4  
Message Seq. No. 5  
Message Seq. No. 6  
Message Seq. No. 7  
Message Seq. No. 8  
Message Seq. No. 9  
Message Seq. No. 10

Table 602

Receipt Seq. No. 1  
Receipt Seq. No. 2  
Receipt Seq. No. 3

Receipt Seq. No. 5  
Receipt Seq. No. 6  
Receipt Seq. No. 7

Receipt Seq. No. 9  
Receipt Seq. No. 10

Table 604

**Fig. 6**

116

# Slam Dunk Networks Portal Site Map

Horizontal Navigation Bar:

CONTACT US HOME

812 800

Vertical Navigation Bar:

MyNetwork

Activity  
Messages sent, received, \*\*  
total kb sent, etc. This is  
the summary for this  
account

Track Message

View Messages  
View/Search messages  
Filter by date, destination, etc

Global Status

Show SDN information  
about servers deployed,  
networks deployed,  
countries covered,  
customers, etc. This info  
would come from NOC

Alerts

View Pending Alerts

MyNetwork

802

MyAccount

804

Usage

Show message  
volume vs plan  
subscription numbers

Charges and  
Payments  
Show details of billing  
information

Modify Account  
Information

Billing

Mailing

Service Subscription

View Current  
Subscription

Change Subscription

Explore Subscription  
options

Setup

806

Alerts

View

Add

Modify

Delete

User/Groups

View / Search

Add

Modify

Delete

Primary Contact  
Info

Connections

View/Modify Sender  
side IP/Port

View/Modify Receiver  
side IP/Port

Add New Connection

Remove Connection

Internal SDN  
Administration

810

Customer Care

FAQs

Knowledge Base

Articles

Technotes

Helpful Hints

Trouble Ticket

Open new

View pending

Close

Internal SDN  
Administration

Network Stats

By day, week etc...

User/Groups for SDN  
Administration

View / Search

Add

Modify

Delete

Financial Statistics/  
Reports

Example: CEO Report

FIGURE 8

[illegible]

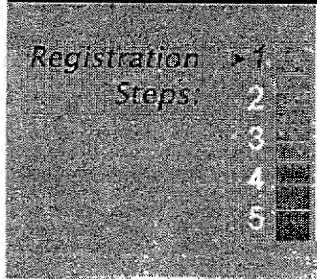
904 —

**Network Clients Login:**

Login:  *900*

Password:   *902*

FIGURE 9



## Setting up your Slam Dunk Networks Account

1002

### Step 1

Thank you for your interest in Slam Dunk Networks, Inc. Please select one of the following methods for subscribing to our service:

#### Step 1 - Choose Subscription methods

Select your method of registration

- [Subscribe Online](#) ← 1004
- Call 1.800.XXX.XXXX ← 1006

Provide your Identification Code if you are a pre-approved customer

Enter Id Code:  ← 1008

#### Step 2 - Provide Business & Primary Contact Information

#### Step 3 - Choose Subscription Plan

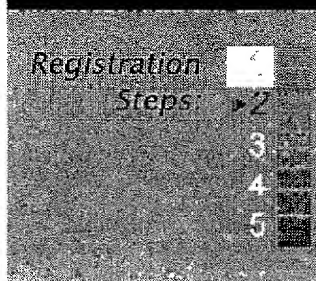
#### Step 4 - Create Login for Primary Contact

#### Step 5 - Confirm Provided Information

~ 1010



FIGURE 10A



## Setting up your Slam Dunk Networks Account

1012

### Step 2

To Subscribe to Slam Dunk Networks online, please complete and submit the following 3 forms. Within the next 24 hours, you will receive an activation email containing important information about your Slam Dunk account. If there are any problems, you will be contacted by a Slam Dunk Networks account representative.

**Note:** Fields with \* are required.

#### Business Information:

1014

Business Name:  \*

DUNS #:

#### Primary Contact Information:

1016

First Name:  \* Last Name:  \*

Business Phone:  Ext.:

Fax:  Cell:

Email:  \* Pager:

#### Business Mailing Address:

1018

Address: (use your Enter key to go to next line of the box.)

City:  \* State/Province:  \*

Zip/Postal Code:  \* Country:  \*

Business Phone:  \* Business Fax:

#### Billing Address:

1020A

Same as Mailing Address? Yes ☒ No ☐  
(this section rolls out if No is clicked)

FIGURE 10B

FIGURE 10B (cont.)



Registration Steps:

1

2

3

4

5

Setting up your Slam Dunk Networks Account

Step 3

Choose a Plan:  
psx-error/error\_msg

Choose a Service Level Agreement (SLA) Plan:

Low Usage

\*

Display SLA

SLA Description Displayed Here

- Payment Type :
- ☒ Prepaid by Company Name
- ☐ Invoice Me

Please select how you would like to recieve your account activity statement:

- ☒ Primary Contact Email
- ☐ Billing Address Email
- ☐ Fax
- ☐ Post

Primary contact mailing information will be used unless **Billing Address Information** was specified in Step 2.

Please select how often you would like to receive your account activity statement:

- ☒ Monthly
- ☐ Quarterly
- ☐ Semi-annually

Previous

Next

FIGURE 10C

Registration  
Steps:1  
2  
3  
4  
5

## Setting up your Slam Dunk Networks Account

## Step 4

## Security Information:

Login Name:

Password:

Password Confirm:

Password Reminder: **Secret Question and Answer** if you forget your password. Choose a question only you know the answer to, and that has nothing to do with your password. If you forget your password, we'll verify your identity by asking you this question. If the response matches the answer that is entered here, we will allow access to your account.

Secret Question:

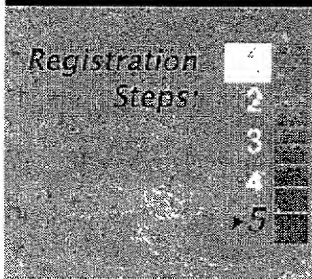
Answer to Secret  
Question:

Previous

Submit

FIGURE 10 D





## Setting up your Slam Dunk Networks Account

### Step 5

1054

#### Please Review your Information

The information that you have entered on the previous forms is displayed below. Please information carefully and print a copy for your records. To make a change, please choose bottom of this screen. To confirm and submit this information, please choose Create Account of this screen.

#### Business Information:

Business Name: psx-client\_info/business\_name

DUNS #: psx-client\_info/duns

#### Primary Contact Information:

##### To the Attention of:

First Name: psx-client\_info/primary\_contact/firstname

Last Name: psx-client\_info/primary\_contact/lastname

Business Phone: psx-client\_info/primary\_contact/phone

Ext.: psx-client\_info/primary\_contact/extension

Fax: psx-client\_info/primary\_contact/fax\_number

Cell: psx-client\_info/primary\_contact/cell\_phone

Email: psx-client\_info/primary\_contact/email\_address

Pager: psx-client\_info/primary\_contact/pager\_phone

#### Business Mailing Address:

Address: psx-client\_info/primary\_contact/business\_mailing\_address/line\_1

City: psx-client\_info/primary\_contact/business\_mailing\_address/city

State/Province: psx-client\_info/primary\_contact/business\_mailing\_address/state\_province

Zip/Postal Code: psx-client\_info/primary\_contact/business\_mailing\_address/zip\_postal

Country: psx-client\_info/primary\_contact/business\_mailing\_address/country

Business Phone: psx-client\_info/primary\_contact/business\_mailing\_address/business\_phone

Business Fax: psx-client\_info/primary\_contact/business\_mailing\_address/business\_fax

#### Billing Address:

Same as Mailing Address? Yes

FIGURE 10E

To the Attention of:

First Name:	psx-client_info/billing_addresses/firstname	Last Name:	psx-client_info/address/last_name
Address:	psx-client_info/mailing/address/line_1		
City:	psx-client_info/billing_address/city	State/Province:	psx-client_info/region/address
Zip/Postal Code:	psx-client_info/billing_address/zip_postal	Country:	psx-client_info/region/address
Email:	psx-client_info/billing_address/email	Business Fax:	psx-client_info/region/address

Choose a Plan:

Subscription Plan Selected:	psx-client_info/service_level
Payment Type:	Prepaid by Company Name
Receive your statement:	Post
How often you would like to receive your statement:	Monthly

Security Information:

Login Name:	psx-client_info/site_user/site_username
Password:	psx-client_info/site_user/site_password
Password Confirm:	psx-client_info/site_user/site_password
Secret Question and Answer	
If you forget your password, we'll verify your identity by asking you	
Secret Question:	psx-client_info/site_user/secret_question
Answer to Secret Question:	psx-client_info/site_user/secret_answer

Previous

Create Account

1056

1058

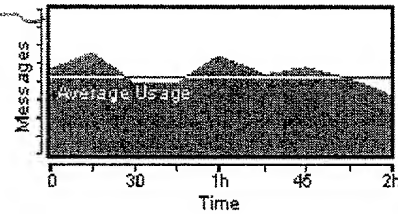
FIGURE 10E (cont.)

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

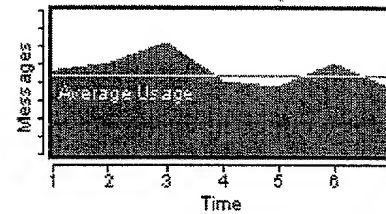
## Worldwide Status



### Overview of Last Two Hours



### Overview of Last 7 Days



### Alerts

Date	Time	Description
No Alerts		
00/00/0000	00:00 PM	Alert Description here.

FIGURE 11



Welcome: name here  
Customer ID: 1234

[Home](#)
[Logout](#)
[Site Help](#)
[Contact Us](#)
[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

## Activity

### Last 24 Hours

Time Now: Feb 11th, 2:46 PM

#### Summary:

	Messages	Bytes
Sent	2001	8,894,250
Received	2000	8,894,251

#### Average Activity per Hour:

	Messages	Bytes
Sent	500	2,000
Received	200	1,000

#### Detail per Hour:

Time	Messages Sent	Bytes Sent	Unique Destinations	Messages Received	Bytes Received	Unique Senders
03:00	200	500	6	50	100	7
18:00	1000	1,000	7	20	250	8

### Last 7 Days

Time Now: Feb 11th, 2:46 PM

#### Summary:

	Messages	Bytes
Sent	5,754	68,236,687
Received	5,250	62,259,751

#### Average Activity:

	Messages	Bytes
Sent	823	9,748,099
Received	751	8,894,251

#### Detail per Day:

Messages Bytes Unique Messages Bytes Unique

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Activity](#)[View](#)[Query Message Activity](#)[Track Messages](#)[Global Search](#)[Alerts](#)[Partner Search](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

## Query Message Activity

Define Filtering criteria for viewing message activity.

Show summary of messages: Sent

Between: Date (mm/dd/yy) 12/00  AM   
and  
Date (mm/dd/yy) 12/00  AM

Where sender/recipient: is  Company ID           

[View List of Companies](#)

Show totals in intervals of:            Days

#	Company Name	ID
1	<a href="#">ABC Inc.</a>	12354
2	<a href="#">ACME</a>	27351
3	<a href="#">XYZ Technologies</a>	72622
4	<a href="#">NTS Technologies</a>	90812

FIGURE 12A



Home

Logout

Site Help

Contact Us

Activity

Track Messages

Global Search

Alerts

Portfolio Search

MyNetwork | MyAccount | Setup | Customer Care | Internal

## Track Messages

Define Message Display Criteria:

Show messages: Sent

Between: Date (mm/dd/yy)  12:00  AM  and

Date (mm/dd/yy)  12:00  AM

Where sender/recipient is  Company ID

[View List of Companies](#)

Show  messages per screen.

1220

1222

FIGURE 12B

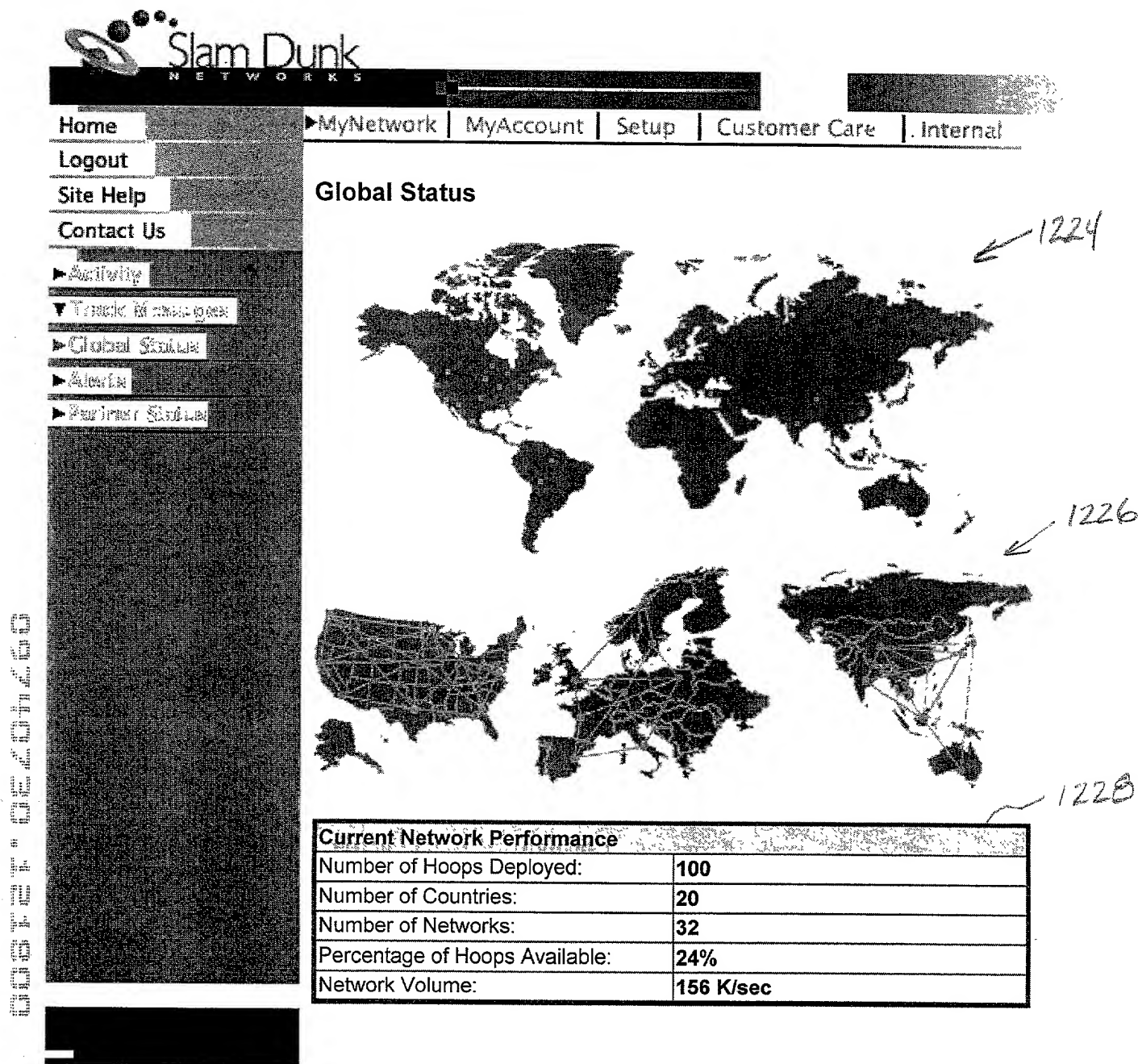


FIGURE 12 C



Welcome: Joe Smith ID: 123U


[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

## Pending Alerts

Type	Date	Time	ID	Action	Description	Clear?
A	2/12/2000	3:14PM	22	Email: bob@hotmail.com	your message quota is below 20%	<input checked="" type="checkbox"/>
A	3/22/2000	3:15PM	42	Page: 415-567-6433	5% of messages took more than 30 minutes to deliver. Average is 5 minutes	<input checked="" type="checkbox"/>
<a href="#">Clear Selected Alerts</a>				<a href="#">View Alert Log</a>		

FIGURE 12 D





Home

Logout

Site Help

Contact Us

▶Activity

▼Track Messages

▶Closed Status

▶Alerts

▶View Pending Alerts

▶Partner Status

Welcome: Joe Smith ID: 123U

▶MyNetwork | MyAccount | Setup | Customer Care | Internal

Alert Log

Type	Date	Time	ID	Action	Description	Status
A	2/12/2000	3:14PM	22	Email: bob@hotmail.com	your message quote is below 20%	Cleared on 2/22/2000 @ 3:02PM by Joe Smith
A	3/22/2000	3:15PM	42	Page: 415-567-6433	5% of messages took more than 30 minutes to deliver.	Still Pending

FIGURE 12E

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Activity](#)[Track Messages](#)[Global Search](#)[Admin](#)[Partner Status](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

## Partner Status

### Partner Watch List

	Partner	Activity for Past 24 Hrs	Activity for Past 7 Days
●	ABC Inc.	127/127 Messages Delivered	899/899
●	ACME	352/352 Messages Delivered	1532/1532
●	XYZ Technologies	1,027/1,027 Messages Delivered	8,063/8,063

1238

FIGURE 12 F

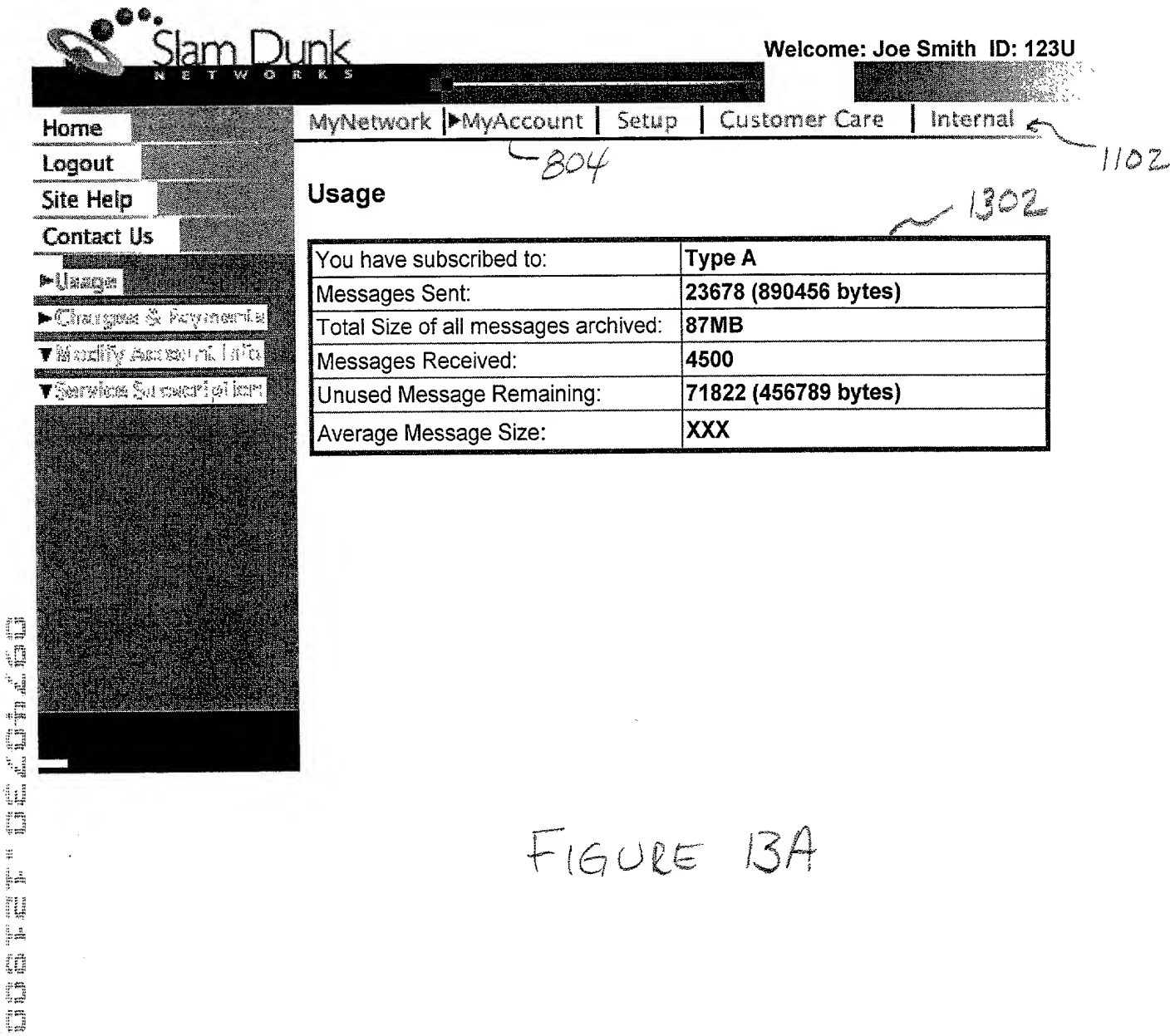


FIGURE 13A



Welcome: Joe Smith  
ID: 123U

Home | MyNetwork | MyAccount | Setup | Customer Care | Internal

Logout

Site Help

Contact Us

▶ Usage

▶ Charges & Payments

▼ Modify Account Info

▼ Service Subscriptions

Charges & Payments

1304

Last Statement Date:	01 April 2000
Last Payment Received:	3/8/2001
Next Payment Due:	4/15/2001
Credits:	\$15.00
Account Balance:	-24B6.12
Billing Type:	Invoice (or prepaid)
Invoice Cycle:	Monthly

FIGURE 13B



Welcome: Joe Smith ID: 123U

[Home](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)[Logout](#)[Site Help](#)[Contact Us](#)[Usage](#)[Changes & Payments](#)[Modify Account Info](#)[Billing](#)[Billing](#)[Services Subscriptions](#)

## Billing

### Modify Billing Address

Modify any field(s) as necessary and then click on "Update" to submit your changes.

1306

#### To the Attention of:

First Name: \*

Last Name: \*

Address: Use your &lt;Enter&gt; key to add a new line

City: \*

State/Province: \*

Zip/Postal  
Code: \*

Country: \*

Email: \*

Billing Fax: \*

FIGURE 13C



Welcome: Joe Smith ID: 123U

[Home](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)[Logout](#)[Site Help](#)[Contact Us](#)[▶ User](#)[▶ Charges & Payments](#)[▼ Modify Account Info](#)[▶ Billing](#)[▶ Mailing](#)[▼ Services Subscription](#)

## Mailing

### Modify Mailing Address

Modify any field(s) as necessary and then click on "Update" to submit your changes.

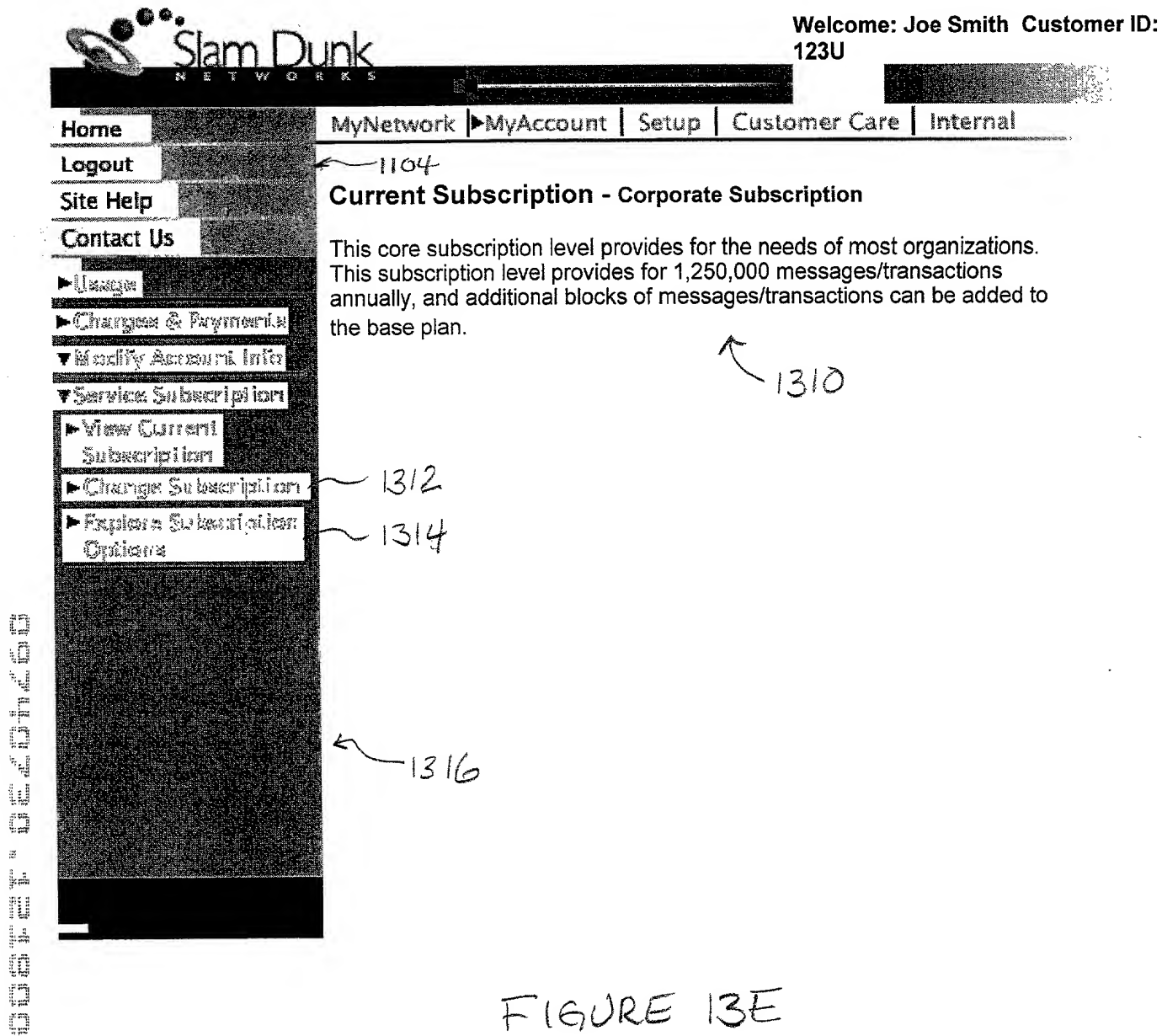
Address: Use <Enter> key to add a new line.


City: \* State/Province: \*

Zip/Postal Code: \* Country: \*

Business Phone: \* Business Fax: \*

FIGURE 13D





Slam Dunk  
NETWORKS

Home

Logout

Site Help

Contact Us

Change

Change & Payments

Modify Account Info

Service Subscription

View Current Subscription

Change Subscription

Explore Subscription Options

Welcome: Joe Smith ID: 123U

MyNetwork | MyAccount | Setup | Customer Care | Internal

### Change Subscription

Current Subscription: Corporate Subscription

☒ Change my Plan Subscription 1318

☐ Add more messages to existing subscriptions 1320

Select new plan subscription:

Low Usage

▼

Explain Plan

1322

This core subscription level provides for the needs of most organizations. This subscription level provides for 1,250,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.

Change My Subscription

1324

Quantity	
<input type="checkbox"/>	<input type="radio"/> Add 10,000 messages and charge \$2,000 to my account.
<input type="checkbox"/>	<input type="radio"/> Add 25,000 messages and charge \$4,000 to my account.
<div><div>Add to Subscription</div><div>1326</div></div>	

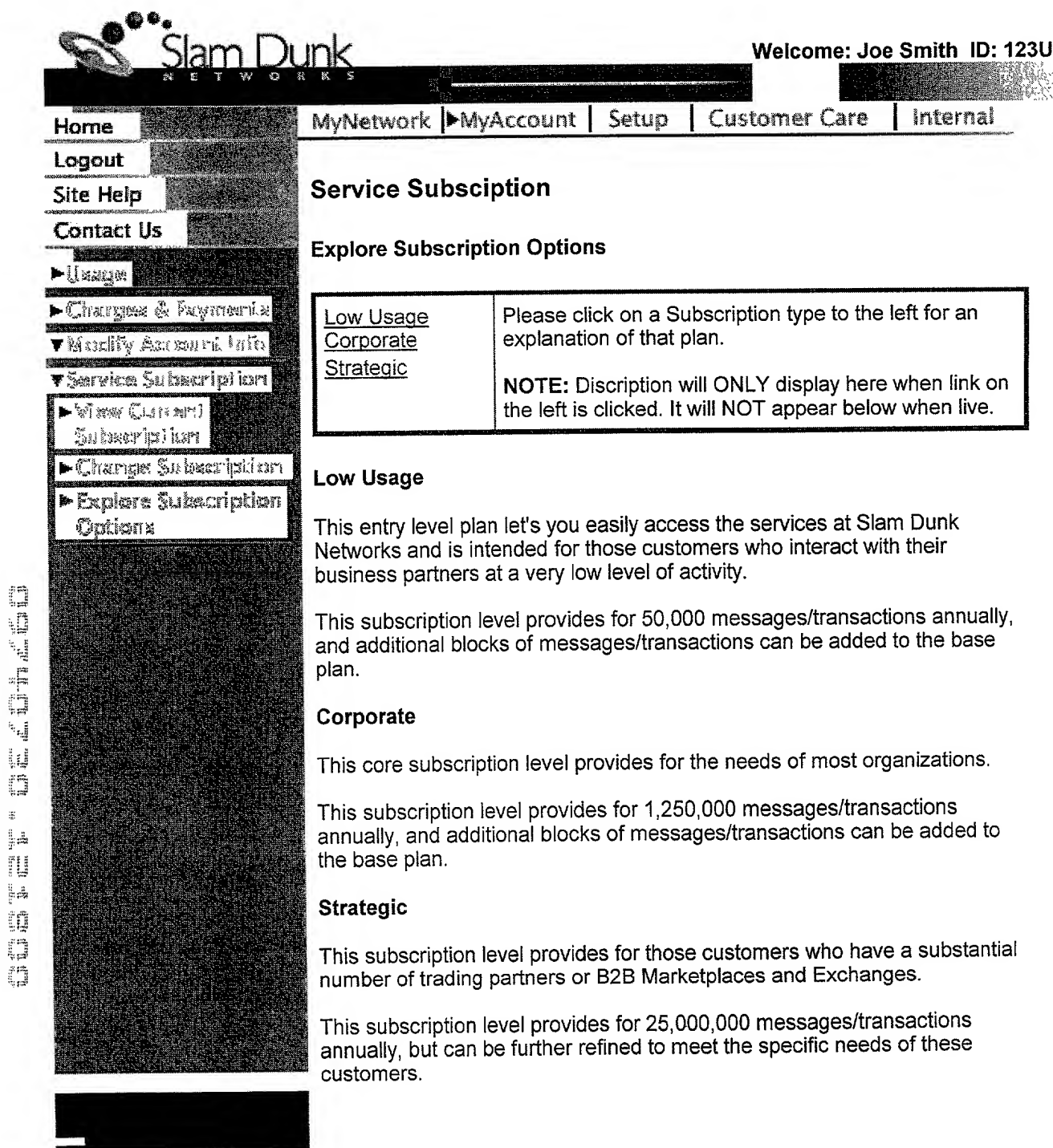
**NOTE:** when user clicks "Change my sub" will go to confirmation page and confirmation will will change accordingly. when user clicks "add to sub" will go to confirmation page and confirmation will display accordingly.

FIGURE 13 F

1 of 1

6/9/2000 8:53 AM





**Slam Dunk NETWORKS**

Welcome: Joe Smith ID: 123U

Home | Logout | Site Help | Contact Us | MyNetwork | MyAccount | Setup | Customer Care | Internal

## Service Subscription

### Explore Subscription Options

<a href="#">Low Usage</a>	<p>Please click on a Subscription type to the left for an explanation of that plan.</p> <p><b>NOTE:</b> Discription will ONLY display here when link on the left is clicked. It will NOT appear below when live.</p>
<a href="#">Corporate</a>	
<a href="#">Strategic</a>	

#### Low Usage

This entry level plan let's you easily access the services at Slam Dunk Networks and is intended for those customers who interact with their business partners at a very low level of activity.

This subscription level provides for 50,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.

#### Corporate

This core subscription level provides for the needs of most organizations.

This subscription level provides for 1,250,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.

#### Strategic

This subscription level provides for those customers who have a substantial number of trading partners or B2B Marketplaces and Exchanges.

This subscription level provides for 25,000,000 messages/transactions annually, but can be further refined to meet the specific needs of these customers.

FIGURE 13G

**Slam Dunk NETWORKS**

Home | MyNetwork | MyAccount | **Setup** | Customer Care | Internal

Logout | Site Help | Contact Us

**Alert Registration**

You are currently registered for the following Alerts and Notifications:

Alert ID	Alert Description	Alert Method	Alert Recipients
N1	Daily Account Summary	Email	jsmith@cisco.com
C2	Message Subscription Quota Below 30%	Pager	616-542-6585

Navigation Menu:

- Alerts
  - View
  - Add
  - Modify
  - Delete
- User / Group
  - Primary Contact Info
  - Modify Password
  - Modify Profile
  - Cancel Alarm

Handwritten annotations: 806 (near Setup), 1102 (near Internal), 1402 (near Pager), 1404 (near Primary Contact Info)

FIGURE 14 A

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Alerts](#)[View](#)[Add](#)[Modify](#)[Delete](#)[User/Groups](#)[Primary Contact Info](#)[Modify Password](#)[Modify Profile](#)[Comments](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

## Add Alerts

Select the Alert Subscription required, the method to receive alert, and enter the appropriate information in the Alert Recipient field. You may test your selection before you register. If you want to subscribe to more than three, this page will refresh after you click register and you may add more Alerts.

	Select Alert Subscription	Alert Method	Alert Recipients	
<input type="checkbox"/>	Message quota < 30% or 50%	None ▼	None	Test
<input type="checkbox"/>	Message Delivery Time too high	None ▼	None	Test
<input type="checkbox"/>	Daily Account Summary	None ▼	None	Test
<input type="checkbox"/>	Message Subscription Quota Below 30%	None ▼	None	Test
Register				

**NOTE:** When "Test" is clicked, Confirmation/Error (success or failure) will be displayed on this page. When "Register" is clicked, page will refresh and display the following New Alert Table.

### New Alert Registrations

Alert Subscription	Alert Method	Alert Recipients
Message quota < 30% or 50%	Email	jsmith@cisco.com
Message Delivery Time too high	Pager	605-652-9857

FIGURE 14B



[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Alerts](#)[View](#)[Add](#)[Modify](#)[Delete](#)[Usage / Charges](#)[Primary Contact Info](#)[Modify Password](#)[Modify Profile](#)[Communications](#)[MyNetwork](#)[MyAccount](#)[Setup](#)[Customer Care](#)[Internal](#)

## Delete Alerts

You are currently registered for the following Alerts and Notifications:

	Alert ID	Alert Description	Alert Method	Alert Recipient
Delete	N1	Daily Account Summary	Email	jsmith@cisco.com
Delete	C2	Message Subscription quota below 30%	Pager	650-546-9857

1418

FIGURE 14D



Home

MyNetwork | MyAccount | Setup | Customer Care | Internal

Logout

Site Help

Contact Us

▼ Admin

▼ User/Groups

► View

► Add

► Modify

► Delete

▼ Primary Contact Info

► Modify Password

► Modify Profile

▼ Connections

## View Users

Enter a username to view or click on Show all Users to view all registered users.

Search

Show all Users

1424

1422

**NOTE:** the following table will only display AFTER "Search" or "Show all Users" is clicked.

Name	User ID	Super Admin	Tech User	Tech Admin	Business Admin	Business User
Joe Smith	jsmith	✓			✓	✓
Joe Smithston	jsmithston	✓		✓		

1420

**NOTE:** the rest of this page will only display AFTER the user clicks on one of the names found by clicking "Search". If a user clicked "Show all Users", the list of users will display as above, BUT the User Details will display on another page when a Name is clicked (click on Joe Smith to see sample). Clicking "show all users" may return a large list, therefore User Details should display the next page.

## User Details

Attributes of user: Joe Smith

1426

First Name	Joe
Last Name	Smith
Login Name (User ID)	jsmith
Email	jsmith@cisco.com
Phone	616-453-9987
Cell	616-987-8843
Pager	616-884-9987
Fax	616-732-9998

## Group Membership:

1428

✓ Super Admin	Tech User
Tech Admin	✓ Business User
✓ Business Admin	

**NOTE:** this last table is not needed on this page as the information is provided above in the search results, but would be displayed on the details page for a "show all user" search.

FIGURE 14E



[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Alerts](#)[User / Group](#)[View](#)[Add](#)[Modify](#)[Delete](#)[Primary Contact Info](#)[Modify Password](#)[Modify Profile](#)[Connections](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

## Add New User

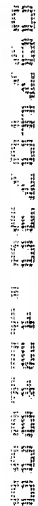
Fields with \* are require

First Name:  \*Last Name:  \*Login Name (User ID):  \*Password:  \*Password Confirm:  \*Email:  \*Phone (day):  \*Cell Phone: Pager: Fax: **Define group membership for this user. \***

To grant membership in a group, check the corresponding box:

☐ Super Admin☐ Tech User☐ Tech Admin☐ Business User☐ Business Admin

FIGURE 14F



User ID:	Name:
jsmith	<u>Joe Smith</u>
jdoe	<u>John Dow</u>
jblow	<u>Joe Blow</u>

1432

FIGURE 14G





Home

MyNetwork

MyAccount

Setup

Customer Care

Internal

Logout

Site Help

Contact Us

▼ Alerts

▼ User / Group

▼ Primary Contact Info

► Modify Password

► Modify Profile

▼ Configuration

## Modify Profile

Login Name (user ID): jsmith

1434

First Name: Joe \*

Last Name: Smith \*

Business Phone: 650-958-6542

Ext: 6500

Email: jsmith@cisco.com \*

Cell Phone: 650-958-6542

Pager: 650-958-6541

Fax: 650-958-6548

Apply Changes

FIGURE 144

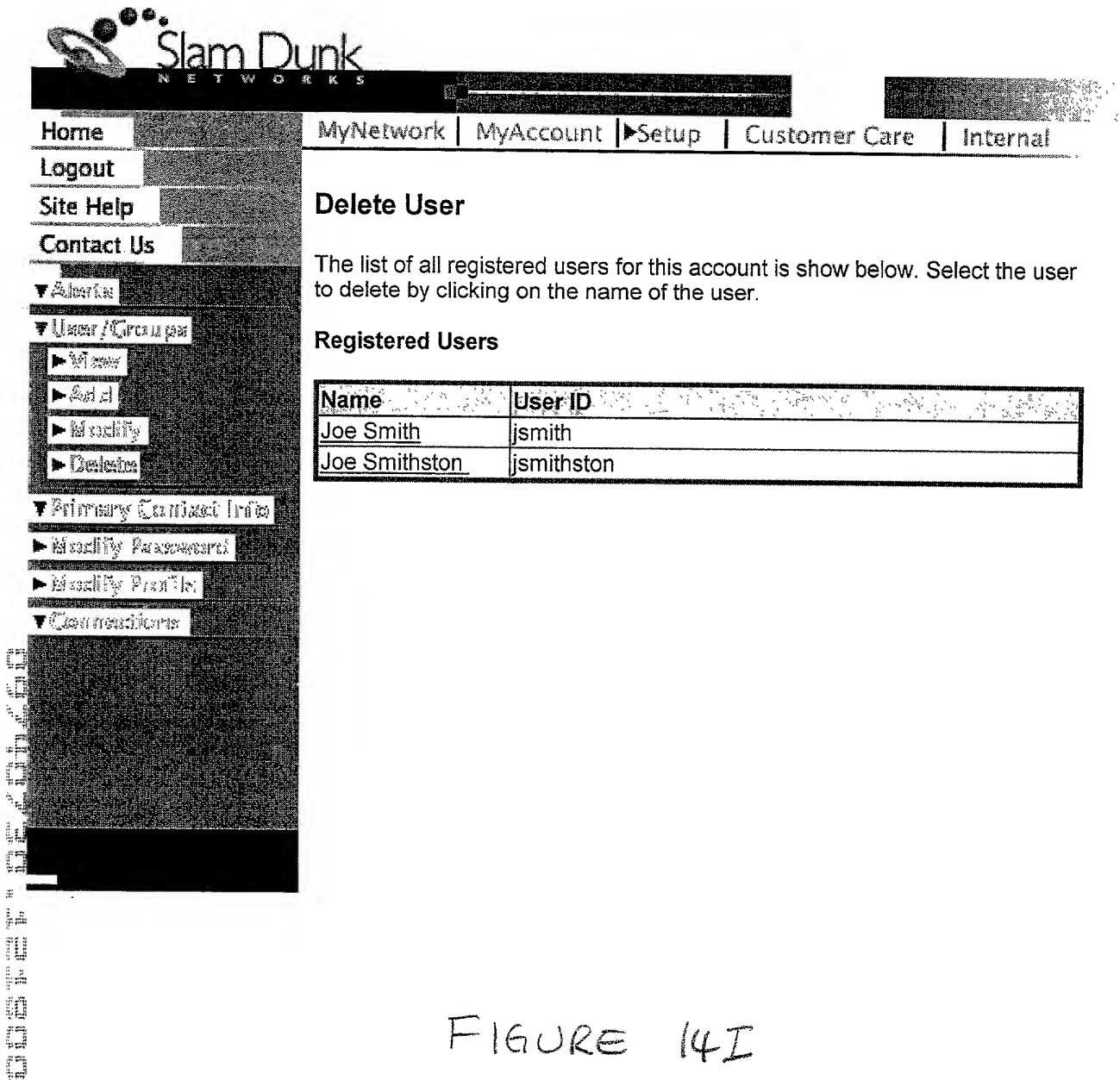



FIGURE 14I



Home

Logout

Site Help

Contact Us

▼ Alerts

▼ User / Groups

▼ Primary Contact Info

► Modify Password

► Modify Profile

▼ Connections

MyNetwork | MyAccount | ► Setup | Customer Care | Internal

Modify Password

Login Name (user ID): jsmith

Current Password: password

New Password:

Confirm Password:

Apply Changes

1438

1440

FIGURE 14 J

1 of 1

6/9/2000 10:13 AM

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Admin](#)[▼ User/Created](#)[▼ Primary Contact Info](#)[► Modify](#)[► Modify Password](#)[► Modify Profile](#)[▼ Connections](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

## Modify Primary Contact Info

~ 1442

First Name:	<input type="text" value="Joe"/>
Last Name:	<input type="text" value="Smith"/>
Business Phone:	<input type="text" value="650-958-6542"/>
Ext:	<input type="text" value="6500"/>
Email:	<input type="text" value="jsmith@cisco.com"/>
Cell Phone:	<input type="text" value="650-958-6542"/>
Pager:	<input type="text" value="650-958-6541"/>
Fax:	<input type="text" value="650-958-6548"/>

FIGURE 14K

**Slam Dunk NETWORKS**

Home | MyNetwork | MyAccount | Setup | Customer Care | Internal

Logout

Site Help

Contact Us

▼ Alerts

▼ Users/Groups

▼ Primary Contact Info

► Modify Password

► Modify Profile

▼ Connections

► View Connection

► Modify Connection

► Add New Connection

► Remove Connection

### View Receiver Configuration

For detailed information about the connection configurations please read the connector FAQ.


Details of connections currently configured are shown below. These are the hosts to which Slam Dunk Networks will deliver messages addressed to you using secure (HTTPS) protocol:

Receiver side IP address:	xxx.xx.xxx
Port:	883
Contact Person:	Joe Smith
Location:	Boise, Idaho
Name of connection:	FinanceServer
Hardware/OS:	Intel running Linusq
Webserver Info:	Apache 1.39
Receiver side IP address:	yyy.xx.yyy
Port:	983
Contact Person:	Bob Mack
Location:	Memphis, Tennessee
Name of connection:	Planning
Hardware/OS:	Sun ES4500. Solairs 8
Webserver Info:	NES 4.0

1446

1444

FIGURE 14L



[Home](#)  
[Logout](#)  
[Site Help](#)  
[Contact Us](#)  
[▼ Alerts](#)  
[▼ User Groups](#)  
[▼ Primary Contact Info](#)  
[► Modify Password](#)  
[► Modify Profile](#)  
[▼ Connections](#)  
[► View Connection](#)  
[► Modify Connection](#)  
[► Add New Connection](#)  
[► Remove Connection](#)

[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

### Modify Connection

Click on a Connection to Modify.

1448

Sender:	FinanceServer	Houston, TX
Receiver:	MarketingServer	Memphis, TX

FIGURE 14M



- Home
- Logout
- Site Help
- Contact Us

- MyNetwork
- MyAccount
- Setup
- Customer Care
- Internal

### Modify Connection

1450

- ▼ Admin
- ▼ User Groups
- ▼ Primary Contact Info
  - Modify Forward
  - Modify Profile
- ▼ Connections
  - View Connection
  - Modify Connection
  - Add New Connection
  - Remove Connection

Would you like to send messages using a secure (https) connection? (using a secure connection is highly recommended)

- ☒ Yes, use a secure (https) connection
- ☐ No, use a normal (http) connection

Enter a name for this connection: Financial \*

#### Location information for this connection:

City: Calgary \* State: Alberta \*  
Country: Canada \* Zip/Postal Code: T2T 3J9 \*

#### Optional Information:

If you know, please enter the complete URL of this connection (server):

If your connection doesn't have a URL, enter Connection's (server) IP Address:

Contact Person for this connection: Sean Fynn

Comments: ☐ ☐ ☐ ☐

Name of the Connection: ☐

Hardware/OS/Config Information: ☐ ☐ ☐

Update this Connection

1452

FIGURE 14N



[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[▼ User / Groups](#)[▼ Primary Contact Info](#)[▶ Modify Password](#)[▶ Modify Profile](#)[▼ Connections](#)[▶ View Connection](#)[▶ Modify Connection](#)[▶ Add New Connection](#)[▶ Remove Connection](#)[MyNetwork](#) | [MyAccount](#) | [▶ Setup](#) | [Customer Care](#) | [Internal](#)

## Add New Connection

For detailed information about Connection configuration please read the [connection FAQ](#).

Connections are the endpoints for sending/receiving messages using HTTP protocol. A sender side connection allows you to send messages using our network. You receive messages addressed to you via the receiver side connection.

- ☐ Add a new Sender Side Connection. 1454
- ☐ Add a new Receiver Side Connection.

**NOTE:** The rest of page will display accordingly as an option is clicked.

### Add New Sender Side Connection

A sender side connection is used to connect to Slam Dunk Networks to send messages to your partners. On this page, you specify the details of a sender side connection. Fields with \* are required.

**Would you like to send messages using a secure (https) connection?** (using a secure connection is highly recommended) 1456

- ☒ Yes, use a secure (HTTPS) connection
- ☐ No, use a (HTTP) connection

Enter a name for this connection: \_\_\_\_\_ \*

#### Location information for this connection:

City \_\_\_\_\_ \* State \_\_\_\_\_ \*

Country \_\_\_\_\_ \* Zip/Postal Code \_\_\_\_\_ \*

#### Optional Information:

If you know, please enter the complete URL of this connection (server): \_\_\_\_\_

If this connection doesn't have a URL, enter Connection's (server) IP Address: \_\_\_\_\_

Contact Person for this connection: \_\_\_\_\_

Hardware/OS/Config Information: \_\_\_\_\_

Comments: \_\_\_\_\_



Add this Connection

**NOTE:** Next table will display if "Add a new Receiver Side Connection" is clicked

**Add New Receiver Side Connection**

Receiver side Connections are the endpoints at which you receive incoming messages addressed to you using HTTP/HTTPS protocol. Slam Dunk Networks will deliver messages to you via connections. On this page, you specify the details of a connection. Fields with \* are required.

Enter the complete URL for this connection (server):  
\_\_\_\_\_\*

If this connection doesn't have a URL, enter:

Connection IP Address: \_\_\_\_\_\* and Port: \_\_\_\_\_\*

Would you like to receive messages using a secure (https) connection? (using a secure connection is highly recommended)

☒ Yes, deliver messages a secure (HTTPS) connection

☐ No, use a normal (HTTP) connection

Enter a name for this connection: \_\_\_\_\_\*

Location of this connection:

City \_\_\_\_\_\* State: \_\_\_\_\_\*

Country \_\_\_\_\_\* Zip/Postal Code \_\_\_\_\_\*

Optional Information:

Contact Person: \_\_\_\_\_

Hardware/OS/Config Information: \_\_\_\_\_

Comments: \_\_\_\_\_

Add this Connection

FIGURE 140 -2

2 of 2

6/9/2000 10:17 AM

Remove Connection

1460

Connection: FinanceServer

Receiver side IP Address: 132.25.252.25 Port: 883

URL for your server: http://foobar.com/purchase

Location of this connection:

City: Calgary

State: Alberta

Country: Canada

Zip/Postal Code: T2T 2J8

Remove Connection

Return to List

1450

FIGURE 14P

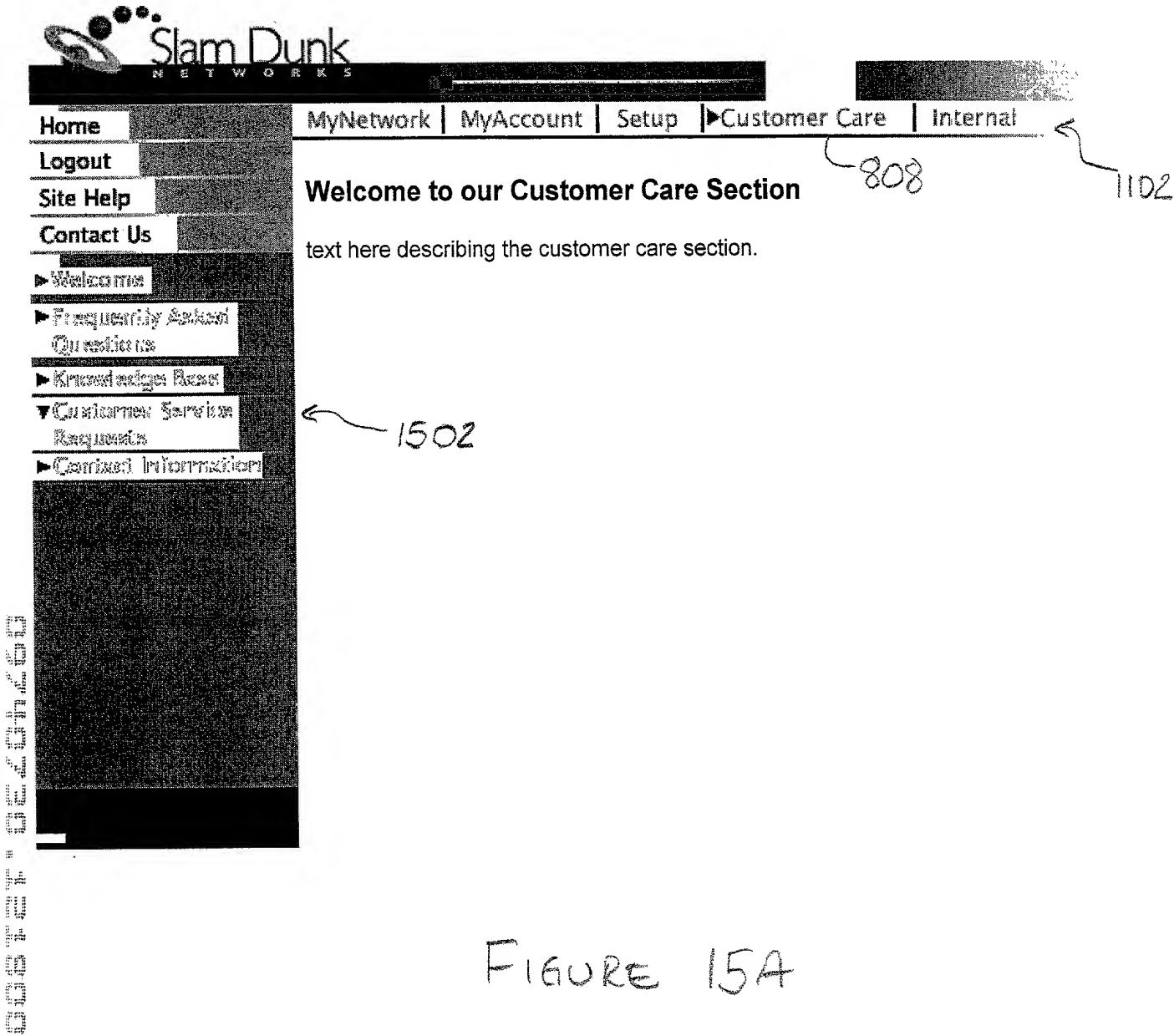


FIGURE 15A

Slam Dunk

NETWORKS

Home

Logout

Site Help

Contact Us

Solutions

Frequently Asked Questions

Knowledge Base

Customer Service Requests

Contact Information

MyNetwork

MyAccount

Setup

Customer Care

Internal

Search the Knowledge Base

Please enter the appropriate information:

Words to match in "Summary" Field:

Words to match in "Details" Field:

Words to match in "Solutions" Field:

Maximum Number of Entries to Retrieve: 50

Search Knowledge Base

Reset


1504

1506

FIGURE 15B

1 of 1

6/9/2000 2:11 PM



Home

Logout

Site Help

Contact Us

▶ Welcome

▶ Frequently Asked Questions

▶ Knowledge Base

▼ Customer Service Requests

▶ View/Modify Request

▶ Add New Service Request

▶ Contact Information

MyNetwork | MyAccount | Setup | ▶ Customer Care | Internal

Customer Service Requests

SDN #:

Submit

Service Request #:

Submit

Note: rest of page displays after submit is clicked.

Service Request ID	Service Request Status	Requested
RQST13121	Open	May 2, 2000
RQST13122	Assigned	May 4, 2000
RQST13123	Open	May 4, 2000

FIGURE 15C

1 of 1

6/9/2000 2:11 PM

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Wireless](#)[Frequently Asked Questions](#)[Knowledge Base](#)[Customer Service Requests](#)[Wireless Mobility](#)[Add New Service Request](#)[Contact Information](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

## Add New Service Request

By Using this form, you can submit a request for service. You will immediately be notified by email confirming you submission, and a support representative will contact you soon.

Please enter all contact information:

First Name:

Last Name:

Company Name:

Site Name:

Telephone:

Email:

Please enter the appropriate ticket information:

Severity:

Summary:

Details:

FIGURE 15D

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Network Statistics](#)[► View](#)[► Query Message Activity](#)[▼ User/Client for SDN Administration](#)[► Financial Statistics/Reports](#)[► Switch User](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

## Network Statistics

Last 24 Hours

Time Now: 7:11 PM, April 18, 2000

### Summary:

	Messages	Bytes
Sent	822	9,748,098
Received	750	8,894,250

### Average Activity:

	Messages	Bytes
Sent	34	406,171
Received	31	370,594

### Detail per Hour:

Time	Messages Sent	Bytes Sent	Unique Destinations	Messages Received	Bytes Received	Unique Senders
18:00	24	284,616	6	21	249,039	7
17:00	31	367,629	7	28	332,052	9

Last 7 Days

Time Now: 7:11 PM, April 18, 2000

### Summary:

	Messages	Bytes
Sent	5,754	68,236,686
Received	5,250	62,259,750

### Average Activity:

	Messages	Bytes
Sent	822	9,748,098
Received	750	8,894,250

### Detail per Day:

Date	Messages Sent	Bytes Sent	Unique Destinations	Messages Received	Bytes Received	Unique Senders
04/18/2000	856	10,151,304	107	770	9,136,174	85
04/17/2000	801	9,499,059	100	833	9,879,021	92
04/16/2000	143	1,695,837	17	129	1,526,253	14

Fig. 16A



[Home](#)[MyNetwork](#)[MyAccount](#)[Setup](#)[Customer Care](#)[Internal](#)[Logout](#)[Site Help](#)[Contact Us](#)[Network Statistics](#)[View](#)[Query Message Activity](#)[User/Group for SDN Administration](#)[Financial Statistics/Reports](#)[Switch User](#)

## Network Statistics

Define Filtering criteria for viewing message activity.

Show summary of messages:

Between: Date (mm/dd/yy)  AM and

Date (mm/dd/yy)  AM

Where sender/recipient: is

[View List of Companies](#)

Show totals in increments of

#	Company Name	ID
1	<a href="#">ABC Inc.</a>	12354
2	<a href="#">ACME</a>	27351
3	<a href="#">XYZ Technologies</a>	72622
4	<a href="#">NTS Technologies</a>	90812

FIGURE 16B





Home

Logout

Site Help

Contact Us

▼ Network Simulations

▼ User/Group for SDN Administration

► View

► Add

► Modify

► Delete

► Financial Statistics/Reports

► Switch User

MyNetwork | MyAccount | Setup | Customer Care | Internal

View Users

Enter a username to view or click on Show all Users to view all registered users.

Search

Show all Users

NOTE: the following table will only display AFTER "Search" or "Show all Users" is clicked.

Name	User ID	SDN Super User	Super Admin	Tech User	Tech Admin	Business Admin	Business User
Joe Smith	jsmith		✓			✓	✓
Joe Smithston	jsmithston		✓		✓		

NOTE: the rest of this page will only display AFTER the user clicks on one of the names found by clicking "Search". If a user clicked "Show all Users", the list of users will display as above, BUT the User Details will display on another page when a Name is clicked (click on Joe Smith to see sample). Clicking "show all users" may return a large list, therefore User Details should display the next page.

User Details

Attributes of user: Joe Smith

First Name	Joe
Last Name	Smith
Login Name (User ID)	jsmith
Email	jsmith@cisco.com
Phone	616-453-9987
Cell	616-987-8843
Pager	616-884-9987
Fax	616-732-9998

Group Membership:

✓ SDN Super User	Business Admin
Super Admin	✓ Tech User
✓ Tech Admin	Business User

NOTE: this last table is not needed on this page as the information is provided above in the search results, but would be displayed on the details page for a "show all user" search.

Fig.16C

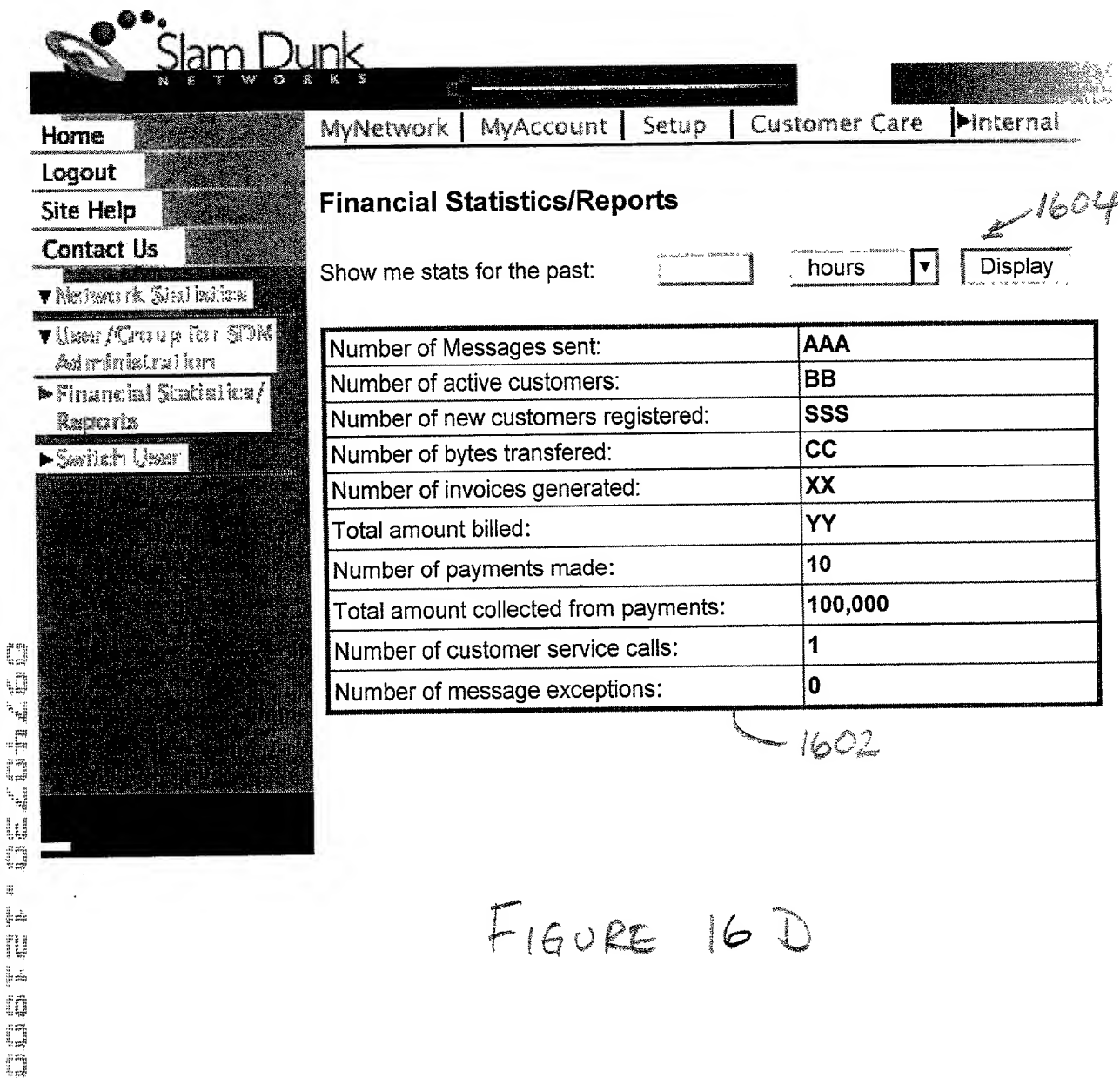


FIGURE 16 D

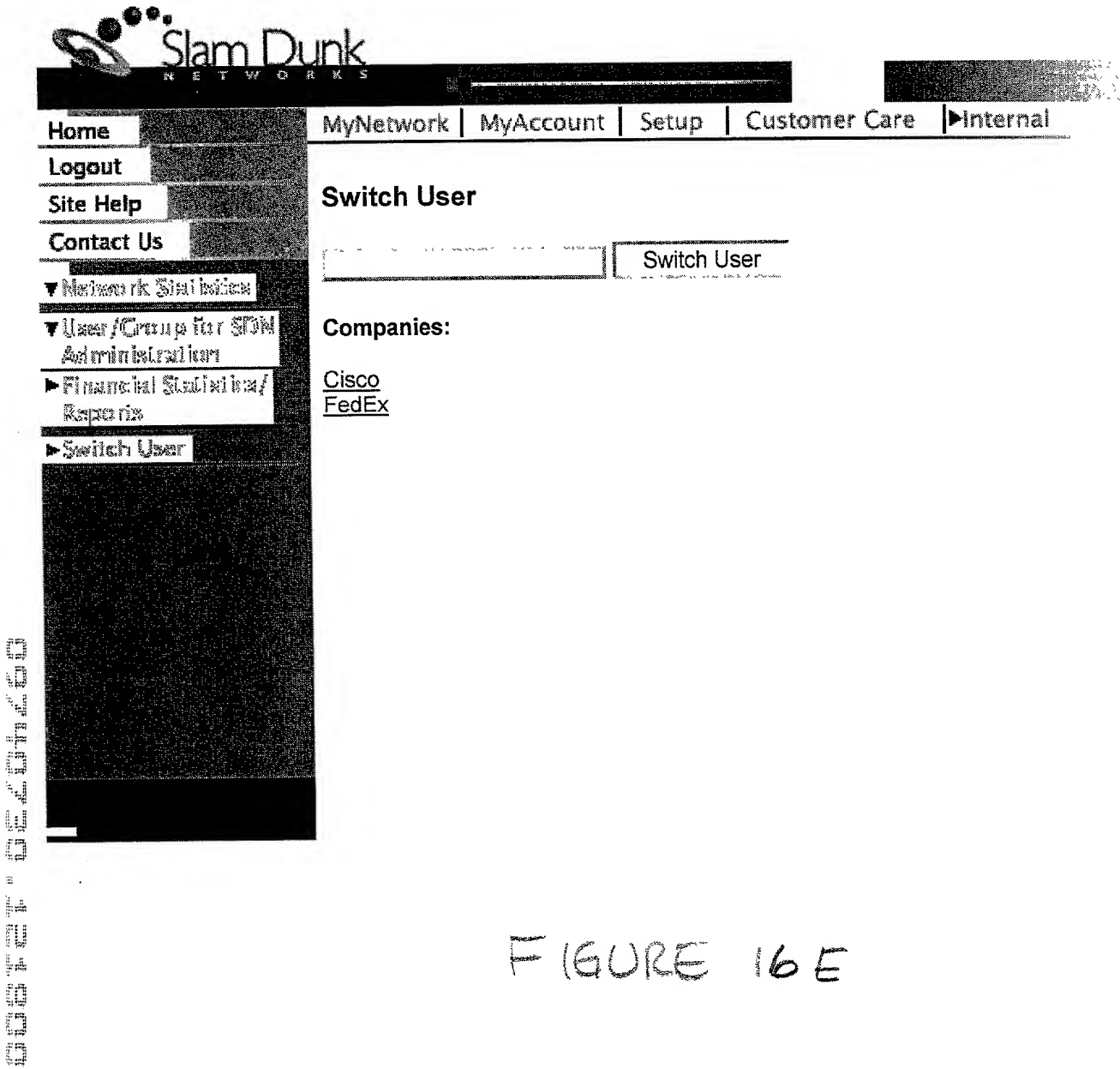


FIGURE 16E

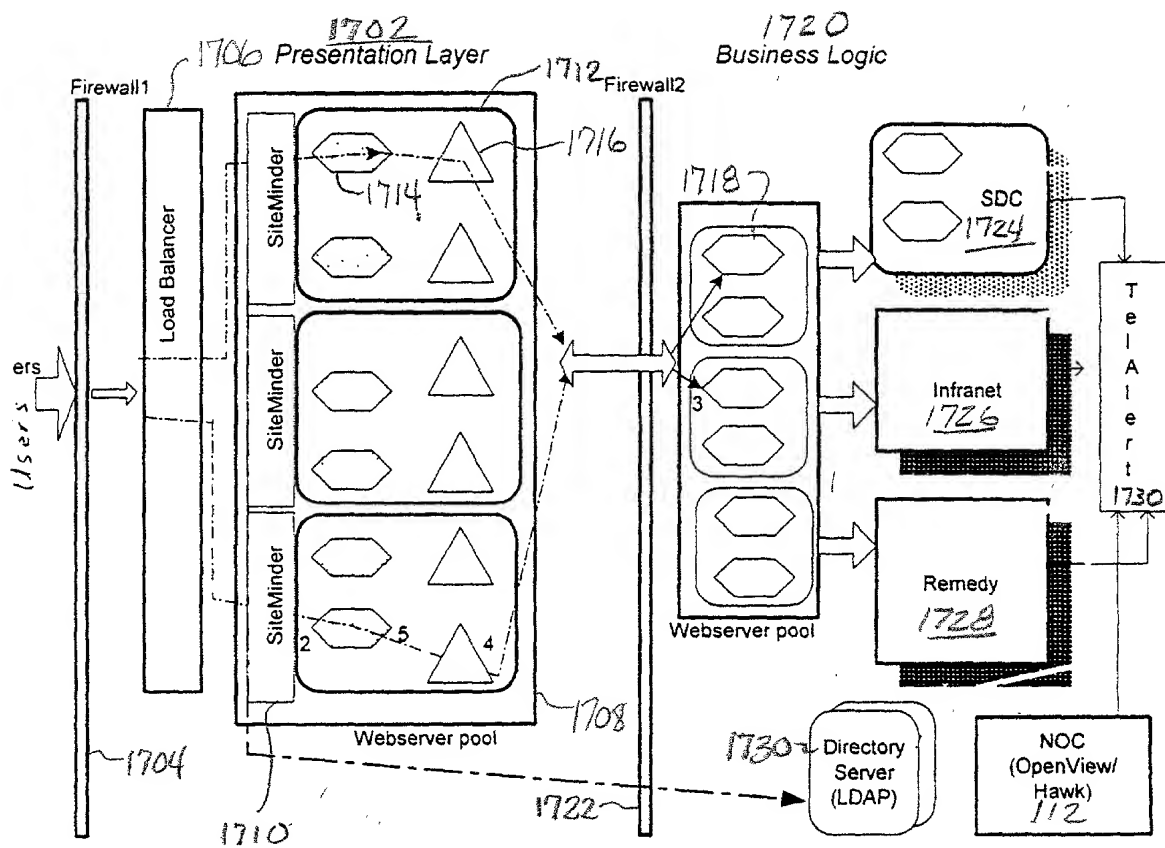


FIGURE 17